## A RESOLUTION RECOGNZING THE DISPATCHERS OF MARSHALL COUNTY 911 AS FIRST RESPONDERS AND AS BEING A PART OF THE CRITICAL INFRASTRUCTURE OF THE PUBLIC SAFETY FRAMEWORK.

BE IT HEREBY RESOLVED by the Fiscal Court of Marshall County, Kentucky, as follows:

- 1. The Marshall County Fiscal Court hereby recognizes that 911 Telecommunicators are a part of the critical infrastructure of the public safety framework, and without them, public safety would not be possible.
- 2. The Marshall County Fiscal Court recognizes that not only are they a First Responder, they are the first, First Responder, and these selfless individuals make life saving, split-second decisions, and those decisions make the difference in the outcome of the call.
- 3. The Marshall County Fiscal Court recognizes that 911 Telecommunicators provide care and compassion to our citizens in their worst and most horrific moments, that many of these calls leave a traumatic effect on the 911 Telecommunicators, that PTSD and vicarious trauma are real issues in the 911 profession, and that this is substantiated by scholarly data. Regardless of this fact, the Marshall County Fiscal Court acknowledges that the 911 Telecommunicator must continue answering the calls, the radio, the texts, or view the video of the emergency.
- 4. The Marshall County Fiscal Court recognizes that, more extensively than any other public safety official, the 911 Telecommunicators not only have to know their own agency protocols, they must additionally know the response protocols for EVERY response event type and EVERY response agency that utilizes their expertise. Furthermore, the position of a 911 Telecommunicator serves in the public safety framework as a mid-level management position by independently making executive decisions regarding the allocation of the communities' resources. Additionally, they serve as the community's public safety intelligence resource, collecting, analyzing, and distributing data to those public safety officials who otherwise would not have access to the data.
- 5. The Marshall County Fiscal Court recognizes that Marshall County 911 Dispatchers go through an extensive background check including a suitability screener and polygraph, attend a mandatory five-week state training academy, along with an extensive 21-week interdepartmental training program, which totals more than 26 weeks of initial training. Additionally, they are required to do continuing education yearly.
- 6. The Marshall County Fiscal Court recognizes that despite all of these requirements, stressors, and education and training in Public Safety, the Federal Office of Management and Budget classifies this group of individuals as clerical staff, but we dissent.
- 7. The Marshall County Fiscal Court recognizes that a 911 Telecommunicator is far from clerical and supports the national movement to re-classify 911 Telecommunicators as First Responders, to truly recognize the work they do. Additionally, the Marshall County Fiscal Court supports the 911 Saves Act to properly classify the profession of 911 Telecommunicators.
- 8. The Marshall County Fiscal Court through this resolution shows its support to this special group of dedicated individuals as they will, through this resolution, be classified as First Responders.

RESOLVED this the 6 day of Autris , 2019

KEVIN NEAL, JUDGE EXECUTIVE MARSHALL COUNTY FISCAL COURT

MARSHALL COUNTY FISCAL COURT